

Janet Susi, MBOE, BSN, RN, LSSBB, EDAC

Principal, Healthcare Operational Specialist

A Lean Six Sigma Black Belt-certified professional and registered nurse Janet works to deliver flexible, efficient and patient-centered healthcare environments by applying Lean thinking at a project's earliest stages, and by leading multi-disciplinary user groups with senior leadership and care providers.

RELEVANT PROJECT EXPERIENCE

Atrium Health CMC New Bed Tower and Carolinas Rehabilitation / Charlotte, NC / Healthcare Planner, Clinical Specialist

St. Michael Medical Center Acute Care Expansion / Silverdale, WA / Healthcare Planner, Lean Operational Specialist

Mohawk Valley Replacement Hospital Campus Master Planning / Utica, NY / Healthcare Programmer and Planner, Lean Specialist

University of California San Francisco Master Planning and Programming, Precision Oncology Building / San Francisco, CA / Healthcare Programmer and Planner, Lean Specialist

Kaiser Permanente South Bay Emergency Department Expansion and Remodel / Harbor City, CA / Healthcare Planner, Lean Specialist

Franciscan Health

- Rensselaer Master Plan
- Hammond Master Plan
- Munster Master Plan
- Dyer Master Plan
- Crown Point Planning

/ Indiana / Healthcare Planner

Nationwide Children's Hospital Master Plan, Behavioral Health, Ambulatory Services, Surgical Platform / Columbus, OH / Healthcare Programmer and Planner, Lean Specialist

Nicklaus Children's Hospital Master Planning, Surgery and East Wing Expansion, Fetal Care Center, Radiology, CSP / Miami, FL / Healthcare Programmer and Planner, Lean Specialist

Lehigh Valley Health Network, Children's Hospital Master Plan / Allentown, PA / Healthcare Programmer and Planner, Lean Specialist



EDUCATION

Master of Business Operational Excellence, The Ohio State University

Bachelor of Science in Nursing, Capital University

PROFESSIONAL AFFILIATIONS

Sigma Theta Tau Nursing Honor Society

Lean Healthcare Exchange

Lean Six Sigma Group

Emergency Nurses Association

Ohio Organization for Nurse Executives

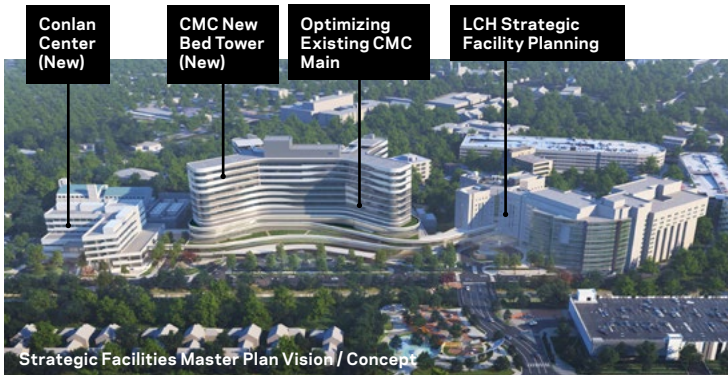
American Association of Critical Care Nurses

Master of Business Operational Excellence Group

One of my favorite projects includes:

Atrium Health

Carolinas Medical Center (CMC) Transformation & Carolinas Rehabilitation (CR) Transition Services



CMC Transformation

In addition to translating and integrating the goals of the system-wide master plan we developed to the CMC campus, the NBBJ team led an in-depth analysis of existing facilities and campus infrastructure, as well as a Lean-focused engagement with clinical administration and operations to inform the master plan.



CR Transition Services

NBBJ led hospital leaders and staff to establish new processes and workflows and implement a successful move. Virtual staff training programs and close coordination with equipment planners allowed continued outpatient care in the old building during the move. The transition team worked in lock step with the general contractor to keep the transition activities moving forward while also optimizing the construction schedule.

LOCATION

Charlotte, NC

CLIENT

Atrium Health

SIZE

CMC New Bed Tower
1,000,000 sf
Rehabilitation
150,000 sf

SCOPE

Planning / Programming / Architecture / Interior Design / Landscape Design / Urban Design / Transition Services

Contact: jsusi@nbbj.com // 614.232.3124 // 614.804.3069

Website: consulting.nbbjsites.com